

Malmö Aviation ticketless travels.

Your Malmö Aviation Card (ePass) gives you the opportunity to travel ticketless. Below you will find notices and Conditions of Contract, which Malmö Aviation is obliged to deliver to you. You should keep this document with notices and Conditions of Contract for your future travels with your ePass. Below reference is made to our conditions of carriage. This is a document with our general conditions of carriage for passengers and baggage and you may receive this document from our ticket offices or at our homepage www.malmoaviation.se. If you are interested in more information about our ePass, you may contact any of our ticket offices or your travel agent, or you can visit our homepage.

IMPORTANT INFORMATION

Before departure, please read carefully this information, including notices and the Conditions of Contract below. Passengers shall arrive at the check-in counter or boarding gate not later than the time shown at Malmö Aviations´ homepage or as otherwise stated by Malmö Aviation. Passengers not arriving in time do not have the right to claim transportation. For some international destinations the following applies: If you interrupt your journey for more than 72 hours at any time, you should reconfirm your subsequent reservation(s). To do so, please inform the airline office at the point where you intend to resume your journey at least 72 hours before departure of your flight. Failure to reconfirm will result in the cancellation of your reservation(s). During the journey the traveller must upon request show personal identification.

DENIED BOARDING

In those countries where Denied Boarding Compensation regulations are in force, carriers operate compensation plans for passengers with confirmed reservations who are denied boarding because of nonavailability of seats caused by overbooking. Details of these plans are available at the airlines´ offices. In order to minimize the effect of «no shows» and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights. Whilst carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed.

NOTICE:

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. See also notices headed «Advice to International Passengers on Limitation of Liability» and «Notice of Baggage Liability Limitations».

for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.

2. Carriage hereunder is subject to the rules and limitations relating to liability established either by the Warsaw Convention or the Montreal Convention unless such carriage is not «international carriage» as defined by that Convention.

3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: (i) provisions contained in the ticket, (ii) applicable tariffs, (iii) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.

4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket. The agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.

5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its Agent.

6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft

is used by carrier for carriage and its agents, servants and representatives.

7. Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within seven days from receipt; in case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.

8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. Carrier may refuse transportation if the applicable fare has not been paid.

9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.

10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.

11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

CONDITIONS OF CONTRACT

1. As used in this contract «ticket» means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, «carriage» is equivalent to «transportation», «carrier» means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, «electronic ticket» means the Itinerary/Receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. «WARSAW CONVENTION» means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable, «MONTREAL CONVENTION» means the Convention

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATIONS OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of origin are advised that the provisions of a treaty known as the Warsaw Convention may be applicable to the entire journey, including any portion entirely within the country of origin or destination. For such passengers on a journey to, from or with an agreed stopping place in the United States of America, the Convention and special contracts of carriage embodied in applicable tariffs provide that the liability of certain carriers, parties to such special contracts, for death or personal injury to passengers is limited in most cases to proven damages not to exceed U.S. \$ 75,000 per passenger,

and that this liability up to such limit shall not depend on negligence on the part of the carrier. For such passengers travelling by a carrier not a party to such special contracts or on a journey not to, from, or having an agreed stopping place in the United States of America, liability of the carrier for death or personal injury to passengers is limited in most cases to approximately U.S. \$ 10,000 or U.S. \$ 20,000. The names of carriers, parties to such special contracts, are available at all ticket offices of such carriers and may be examined on request. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability

under the Warsaw Convention or such special contracts of carriage. For further information please consult your airline or insurance company representative. **Note:** The limit of liability of U.S. \$ 75,000 above is inclusive of legal fees and costs except that in case of a claim brought in a state where provision is made for separate award of legal fees and costs, the limit shall be the sum of U.S. \$ 58,000 exclusive of legal fees and costs.

This is a Notice required by Order 69-2-65 of the U.S Department of Transport. It does not reflect the provisions of the Montreal Convention 1999, which may apply to your journey. No representation is made as to the accuracy of its contents.

LIMITATIONS OF LIABILITY

The applicable limits of liability for your journey on a flight operated by Malmö Aviation are as follows: (i) There are no financial limits for death or bodily injury and we may make an advance payment to meet immediate economic needs of the person entitled to claim compensation; (ii) In the carriage of baggage our liability for destruction, loss, damage or delay is limited to 1,000 Special Drawing Rights (on 1 July 2004 approximately EUR 1,210) per passenger and if the value of your baggage is greater than this limit you should inform the carrier at check-in or ensure that it is fully insured prior to travel; and (iii) In the case of delay of a passenger, our liability is limited to 4,150 Special Drawing Rights (on 1 July 2004 approximately EUR 5,010) per passenger. If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability.

BAGGAGE

The carrier is under no circumstances liable for loss, delay or damage to money, keys, prescribed medicines, jewellery, passports and other identification documents or samples, precious metals, fragile or perishable items, computers, cellular telephones, personal electronic devices, negotiable papers, securities, business documents, or other important or valuable items or documents, which are included in the passengers' baggage.

FREE BAGGAGE ALLOWANCE

Passengers travelling in C-class are granted 30 kilos free baggage allowance. All other passengers are granted 20 kilos.

CABIN BAGGAGE/HAND BAGGAGE

In addition to the registered free baggage allowance you may bring one piece of baggage into the cabin. Max. weight 8 kg (domestic). This piece of baggage shall be placed under the seat in front of you. It is forbidden to carry firearms, replicas of weapons, daggers, (flick) knives and other offensive looking articles on your person or in cabin baggage. It is also forbidden to use electrical devices which could interfere with the aircraft's radio and navigation equipment, e.g. radios and portable telephones.

EXCESS BAGGAGE

Excess baggage must be paid separately and is accepted

only on a space available basis.

PACKING INSTRUCTIONS

Checked baggage must not include articles which are likely to be damaged by air carriage or which are unsuitably packed. It is not allowed to check-in baggage containing matches and lighters. Neither must it contain breakable items as bottles or the like. Such items, as well as money, jewellery, cellular telephones, securities and other important or valuable items or documents must be taken onboard as cabin baggage.

DANGEROUS GOODS

ICAO/IATA Dangerous Goods Regulations prohibit for safety reasons the carriage of dangerous goods in baggage. For further details, please contact your local Malmö Aviation office or travel agent.

SECURITY CHECKS

Security Checks are carried out at most airports. In these checks local authorities may temporarily remove sharp items, e.g. your pocket knife and other articles considered to be of dangerous nature. On Malmö Aviation these items will be stowed in a specially designed container and forwarded as checked baggage to the passenger's destination. To avoid possible inconvenience, we suggest that you pack such items in your checked baggage.

NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For many international journeys, the Warsaw Convention may apply with liability limits of approximately U.S. \$ 9.07 per pound (U.S. \$ 20.00 per kilo) for checked baggage and U.S. \$ 400.00 per passenger for unchecked baggage. In some cases, where the Montreal Convention applies to your journey, the applicable liability limit is approximately U.S. \$ 1,375 for checked and unchecked baggage. For travel wholly between U.S. points, Federal rules require any limit on an airline's baggage liability to be at least U.S. \$ 2,500 per passenger. Excess valuation may be declared on certain types of articles. Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.

NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES

The price of air travels may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately. You may also be required to pay taxes, fees and charges not already collected.



Think before you pack it
... because

For safety reasons, carriage of certain goods in your baggage is forbidden: MATCHES, LIGHTERS, GAS, PAINTS, FIREWORKS, BLEACH, etc. So make sure your baggage is safe. In case of doubt, ask your airline.